Veterans Affairs CTO Explains How it Relaunched VA.gov

VA teamed up with U.S. Digital Service to make veterans benefits more accessible

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Veterans Affairs relaunched VA.gov Wednesday to make it easier for veterans to access their benefits and health information.

The VA teamed up with the U.S. Digital Service to make it happen. Originally scheduled to launch on Veterans Day, the VA relaunched it ahead of schedule.

VA Chief Technology Officer Charles Worthington discussed the goals of the relaunch as well as the feedback the VA used to achieve it.

For more more information about the effort, Marcy Jacobs, executive director of the Digital Service team at Veterans Affairs, spoke with GovernmentCIO Media Reporter Amanda Ziadeh about their work