Hear from Chairman Mark Takano and Ranking Member Phil Roe of the House Committee on Veterans Affairs as they discuss the ongoing revolution in veterans care. Dominic Cussatt (VA) and Susan Perez (VA) spoke to GovernmentCIO's Tim Cox regarding how to strategize technology. Also, Paul Brubaker (VA), Drew Myklegard (VA) and Dr. Greg McDavitt (Salesforce) participated on the IT Modernization panel with moderator Megha Chokshi (GovernmentCIO). Maheen Mizra (Dell Technologies) provided industry perspective, while Luwanda Jones (VA), Barbara Morton (VA) and Susan McHugh-Polley (World Wide Technology) exchanged ideas about the demand for digital, with moderator Andy Andrews (GovernmentCIO).

Speakers discussed how the VA is adapting to the COVID-19 pandemic, as well as
how ongoing IT transformation programs allowed for a rapid shift to full-scale remote work. Panelists also detailed the extensive buildout of the VA’s telehealth and remote mental healthcare capacities, including efforts to expand vital care to veterans who might not have easy access to in-person services.

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