Approaching IT Like Logistics: DHA CIO's Take

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The agency's tech efforts impact 9.5 million beneficiaries around the world.  
Pat Flanders, CIO, Defense Health Agency  
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A U.S. Army veteran with a previous interest in the medical field and having a few successful various initiatives throughout his career at DOD at large, Defense Health Agency CIO Pat Flanders has a personal approach to the systems he manages for the agency. Flanders provides a close look at how he's approaching IT oversight of the health care delivery systems that serve the 9.5 million beneficiaries around the world under the Military Health System.

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