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AI and big data are among the tech opportunities in the agency's IT modernization.

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Stuart McGuigan discusses the promises technologies like AI and machine learning bring to the State Department, whose tough job is to manage disparate systems around the world. Interest in such technologies are what shaped McGuigan's career in the private sector at various health companies. Plus, he discusses modernization efforts that started earlier and allowed the agency to easily transition to telework during the coronavirus pandemic.

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