

[Fireside Chat With Veterans Affairs Deputy Secretary James Byrne and CIO James Gfrerer](#)

The agency places a primary importance on modernization its health care with the veteran's needs a priority.

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Veterans Affairs Deputy Secretary James Byrne and CIO Jim Gfrerer discuss digital transformation efforts at the agency. The current IT and customer-service modernization push is tied with the agency's history and mission. Its digital modernization efforts are one of the most momentous reforms the agency has undertaken since its inception.

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